













VMs

The last page listed on the left side of your Account Dashboard is the **VMs** page.


The VMs page is available on Account-level Dashboards only.

Non-persistent Accounts

The VMs page displays a list of all VMs associated with your Frame account. Server information is listed by workload ID, server name, public IP, private IP, VM type, instance type, and server status. The example below shows the Vms page for a **non-persistent** Frame account.

Workload ID	Machine Name	Public IP	Private IP	VM Type	Instance Type	Status	
8098976	 [REDACTED]		[REDACTED]	Sandbox	ntx.p2.c2.m8	Stopped	⋮
8349810	 [REDACTED]	10-160-[REDACTED].com	[REDACTED]	Air 8GB	ntx.p2.c2.m8	Running	⋮
8349811	 [REDACTED]		[REDACTED]	Air 8GB	ntx.p2.c2.m8	Running	⋮
8349812	 [REDACTED]	10-160-[REDACTED].com	[REDACTED]	Air 8GB	ntx.p2.c2.m8	Running	⋮
8349813	 [REDACTED]	10-160-[REDACTED].com	[REDACTED]	Air 8GB	ntx.p2.c2.m8	Stopped	⋮
8349814	 [REDACTED]		[REDACTED]	Air 8GB	ntx.p2.c2.m8	In session	⋮
8349815	 [REDACTED]	10-160-[REDACTED].com	[REDACTED]	Air 8GB	ntx.p2.c2.m8	In session	⋮
8349816	 [REDACTED]	10-160-[REDACTED].com	[REDACTED]	Air 8GB	ntx.p2.c2.m8	In session	⋮
8349817	 [REDACTED]	10-160-[REDACTED].com	[REDACTED]	Air 8GB	ntx.p2.c2.m8	In session	⋮
8349818	 [REDACTED]	10-160-[REDACTED].com	[REDACTED]	Air 8GB	ntx.p2.c2.m8	Stopped	⋮
8349819	 [REDACTED]	10-160-[REDACTED].com	[REDACTED]	Air 8GB	ntx.p2.c2.m8	Stopped	⋮
8349823	 [REDACTED]	10-160-[REDACTED].com	[REDACTED]	Air 8GB	ntx.p2.c2.m8	In session	⋮

VMs Page

- **Workload ID:** Unique identifier for the workload VM. This ID value can be used to search for the corresponding VM in your infrastructure portal.
- **Machine Name:** Name of the machine, as reported by Windows or Linux. The  icon means that the machine is domain-joined. Hovering over the machine name will display the type of Windows Active Directory domain join (Classic or AD).
- **Public IP:** Public IP address or the FQDN of the workload VM. In the case of an FQDN, it will resolve to a private IP address if the Frame account was created with private networking.
- **Private IP:** Private IP address of the workload VM.

- **VM Type:** Specifies the type of workload - Sandbox, Utility Server, Persistent Desktop, Production, Test, or Shadow.
- **Instance Type:** Name of the instance type for this workload VM. Instance type names are specific to the underlying infrastructure. In the case of AHV, the instance type name will be the name you defined under the **Cloud Account** for AHV.
- **Status:** Current status of the workload VM
 - **Almost ready:** VM is currently undergoing maintenance or in the process of powering on.
 - **In session:** The VM is currently being used by a user.
 - **Rebooting:** VM is rebooting.
 - **Running:** VM is powered on and available.
 - **Starting:** VM is powering on.
 - **Stopped:** VM is powered off.
 - **Stopping:** VM is being powered off.

For Persistent Desktop Frame accounts, the VMs page will also include a ****User**** column showing the user email address assigned to the persistent desktop.

Workload ID	User	Machine Name	Public IP	Private IP	VM Type	Instance Type	Status
7007485	-				Sandbox	Standard_D4s_v3	Stopped
8406193	Tim@acme.com				Persistent Desk...	Standard_D4s_v3	In session
8462925	Tina@acme.com				Persistent Desk...	Standard_D4s_v3	In session
8467300	Tucker@acme.com				Persistent Desk...	Standard_D4s_v3	In session
8473327	Tobias@acme.com				Persistent Desk...	Standard_D4s_v3	In session
8473756	Taylor@acme.com				Persistent Desk...	Standard_D4s_v3	In session
8473763	Tawnya@acme.com				Persistent Desk...	Standard_D4s_v3	Stopped
8473765	Teagan@acme.com				Persistent Desk...	Standard_D4s_v3	In session
8473766	Terry@acme.com				Persistent Desk...	Standard_D4s_v3	Stopped
8479386	Tabitha@acme.com				Persistent Desk...	Standard_D4s_v3	Stopped
8479433	Tara@acme.com				Persistent Desk...	Standard_D4s_v3	Stopped
8479496	Theo@acme.com				Persistent Desk...	Standard_D4s_v3	In session
8479609	Tom@acme.com				Persistent Desk...	Standard_D4s_v3	In session

If you want to see the latest status, refresh the page at any time by clicking the "Refresh" button in the upper right corner of the page.

For each VM type and the workload VM status (Running, Stopped, In session, etc.), administrators can perform actions on the workload VM by clicking on the kebab menu.

Running



- Reboot
- Stop

- Installed Software
- Enable RDP Debug
- Terminate

Actions for a Running VM

Non-persistent Frame Accounts

VM Status(es)	Action	Description
Almost ready, In session, Rebooting, Running, Starting	Reboot	Reboot the virtual machine. Reboot reboots the VM when the session ends. Force Reboot ends the session and reboots the VM immediately.
Almost ready, In session, Rebooting, Running, Starting	Stop	Power off the virtual machine.
Stopped, Stopping	Start	Power on the virtual machine.

In addition to the above VM actions, the following actions are available in non-persistent Frame accounts, regardless of the VM status:

VM Status(es)	Action	Description
All	Installed Software	List the software (name, publisher, and version) installed on the persistent virtual machine (e.g., Sandbox, Utility Server).

VM Status(es)	Action	Description
All	Enable RDP Debug	Refer to RDP Debug Mode documentation.
All	Terminate	Terminate the virtual machine. VM will be re-provisioned using the last published Sandbox image. If the VM is the Sandbox, then the VM will be re-provisioned using the most recent backup or if there is no backup, the master image the Sandbox was created from.

Persistent Desktop Frame Accounts

VM Status(es)	Action	Description
Almost ready, In session, Running, Starting, Stopped, Stopping	Change instance type	Switch the persistent desktop VM to use a different instance type. Available to all VM Types except Shadow.
Almost ready, In session, Running, Starting	Reboot	Reboot the virtual machine. Reboot reboots the VM when the session ends. Force Reboot ends the session and reboots the VM immediately.
Almost ready, In session, Running, Starting	Stop	Power off the virtual machine.
Running, Stopped	Reassign	Reassign the currently assigned persistent desktop to another user who does not have an assigned persistent desktop. Refer to Reassign Persistent Desktops .
Running	Assign	Assign the unassigned persistent desktop to a user who does not have an assigned persistent desktop.
Stopped	Unassign	Refer to Unassign Persistent Desktops .
Stopped, Stopping	Start	Power on the virtual machine.

In addition to the above VM actions, the following actions are available in persistent Frame accounts, regardless of the VM status:

VM Status(es)	Action	Description
All	Installed Software	List the software (name, publisher, and version) installed on the persistent virtual machine (e.g., Sandbox, Utility Server, and persistent desktop). Available to all VM types except Shadow.
All	Enable RDP Debug	Refer to RDP Debug Mode documentation.
All	Terminate	Terminate the virtual machine. VM will not be re-provisioned. If the VM is the Sandbox, then the VM will be re-provisioned using the most recent backup or if there is no backup, the master image the Sandbox was created from. Refer to Terminate a Persistent Desktop .

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