

Settings

Administrators can manage a wide range of settings from an entity Dashboard's settings page. The configurable settings for this page depends on which entity level it is being accessed from (Customer, Organization, or Account level.) varies.

Dashboard - Settings

Tab	Description
Basic Info	Allows administrators to update the Frame Account Name, URL name, description, and notes on the Frame account.
General	Provides administrators with the ability to enable Quick Publish and/or Test Publish, generate Session Reports, set the machine name prefix for non-domain-joined workload VMs, and enable custom terminal and login banners.
Session	Defines the behavior of a Frame session, including the features available to the users, time limits, keyboard mappings and profiles, and Advanced Terminal and Server Arguments.
Networking	Allows administrators to view and update the Frame account's networking settings.
Availability Zones	Enable AWS and GCP Availability Zones for Enterprise Profiles and Personal Drives.
Profiles	Enable and manage Enterprise Profile volume settings.
Personal Drives	Enable and manage Personal Drive settings.
Domain Settings	Defines the parameters for joining your test/production workload VMs to your Windows domain, if required for your use case(s).
Deployment Group	Determines when a Frame Account's workload VMs will receive the latest version of the Frame Guest Agent (FGA), Frame Server, and any associated drivers or components.

Tab	Description
Shutdown Timeout	Determines the interval of time (in minutes) that Frame checks to see if a VM is in a state where it can be powered off (no session). By default Frame checks every 60 minutes.
Scheduled Termination	Enable or disable the scheduled termination of a Frame account.
Terminate	Terminate a Frame account.

Basic Info

The **Basic Info** tab allows administrators to update the Account Name, Account URL, and other information associated with your Frame Account. These values were specified during the creation of the account.

1. From the Frame Account Dashboard, go to Settings page. Click on the **Basic Info** tab if you are on a different Settings tab.

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Field	Description
Name	This editable field specifies the account name which will be displayed in the account Dashboard and Launchpad.
URL name	This editable field designates the unique identifier of the URL for users to access the login page. Note: This value is used as part of the URL for users to access the login page or Launchpad. If you change this value, you will need to make sure to communicate this change to your users and update references to the Account URL in any websites or documentation.
Description	This editable field allows you to describe the Frame Account. It is currently only displayed in the Frame Console for administrators.
Website	This editable field is only visible in the Frame Console to administrators. The field is not used by Frame.
Notes	This editable field is only visible in the Frame Console to administrators. The field is not used by Frame.

General

The **General** tab allows administrators to enable/disable general settings on the account.

1. From the Frame Account Dashboard, go to Settings page. Click on the **General** tab if you are on a different Settings tab.

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Field	Description
Enable Quick Publish	Refer to Quick Publish documentation for further details.
Session Report Generation	Refer to Session Reports documentation for additional details.
Promote user to local admin	If disabled, the Frame session will use the local Windows user <code>FrameUser</code> who does not have local Windows administrator access. If enabled, the Frame session will use the local Windows user <code>Frame</code> who is in the local Windows Administrators group.
Machine Name Prefix	Frame will provision VMs with the specified Machine Name Prefix value to create a unique machine name for each workload VM.
Enable Test Publish	Refer to Test Publish documentation for further details.
Enable Custom Terminal Banner	Refer to Custom Terminal Banner documentation.
Enable Custom Login Banner	Refer to Custom Login Banner documentation.

Networking

The **Networking** tab allows administrators to review the networking configuration for the Frame Account.

1. From the Frame Account Dashboard, go to Settings page. Click on the **Networking** tab if you are on a different Settings tab.

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Field	Description
Networking	This field specifies whether the Frame account was created using Frame-managed versus Customer-managed networking.
Network type	For accounts created using Frame-managed networking, this field specifies whether the workload VMs are on a public network, private network, or a private network with one or more Streaming Gateway Appliances.
Customize VPC Settings	This field shows the VPC/VNET CIDR value for accounts created using Frame-managed networking with a specified VPC/VNET CIDR.

Details on the networking deployment models are discussed in the [Networking Requirements](#) documentation.

Administrators should not modify any of these Networking settings unless they have consulted a Frame Solutions Architect and validated the change in a test network and Frame account.

Shutdown Timeout

The **Shutdown Timeout** feature is accessible from any account Dashboard.

Shutdown Timeout

The Frame platform automatically checks for VMs that are in an unutilized state (no active or disconnected session) to power off every 60 minutes, by default. The **Shutdown Timeout** feature allows the administrator to adjust the length of that interval (in minutes) as needed to accommodate for infrastructure costs or user experience. This setting can be adjusted to a minimum of 5 minutes and a maximum of 30 days (43,200 minutes).

Administrators leveraging public cloud infrastructure should exercise caution when adjusting this value as:

- **Increasing** the Shutdown Timeout value causes the VMs to remain powered on for longer increments, which increases total infrastructure usage and cost.
- **Decreasing** the Shutdown Timeout value can substantially reduce infrastructure usage by turning off VMs sooner when not in use, but it may adversely affect the user experience. This is particularly true for Persistent Desktop scenarios, where

users might frequently encounter delays as they wait for VMs to power up between sessions.

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