

Data Availability

Frame Account data in terms of analytics, logs, reports, and notifications is available in Frame Dashboard for a set period of time based on the table below. If customers need to preserve any data beyond the availability periods noted below, certain data can be saved by downloading and saving via the **Download CSV** or** Download Report** buttons in Dashboard or via our Admin API.

Customers wishing to leverage Frame Admin API to export their data can learn more by reading our [official blog article](#).

Account Data	Availability	Downloadable CSV/Report	Admin API
Session Reports	No Limit *	✓	✓
Audit Trail	24 Months	✓	✓
Sessions	12 Months *	✓	✓
Tasks	12 Months		
Usage	12 Months *	✓	✓
User Activity	12 Months	✓	✓
Disk Usage	6 Months *	✓	✓
Elasticity	3 Months	✓	✓
Notifications	3 Months		
Session Trail	2 Months	✓	✓
Session Logs	1 Month		

* Data will remain available until Frame Account is terminated.

The availability periods above are subject to change. Any data that needs to be preserved should be downloaded on a regular basis.

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