

# Banners and Classification Labeling

---

## Custom Terminal Banner

---

Terminal banners display custom messages across the top of a user's Frame session. Banners can be used as a reminder to the user that they are using a special type of environment. This feature is often used for high security environments such as government, medical, and finance organizations. Administrators can specify the color and text of the banner for their own classification purposes.

1. To enable this feature within your Frame Account, navigate to the **General** tab listed under the **Settings** section of your Dashboard.



Dashboard > Settings > General Settings

2. From there, you should see a section titled **Custom Banners**. Under this section, click on the **Enable Custom Terminal Banner** toggle to enable it. A new set of options will appear.
3. Set the banner color and text color by entering hex color codes in each field or clicking on the field to open the color chooser. Specify what you would like your banner to say by entering it in the **Message Text** field. Click **Save** to apply your changes.

Custom Terminal Banner Configuration

Custom Terminal Banner Configuration

4. Your banner can now be seen at the top of the Frame session.



# Custom Login Banner

---

From the same section, you can also create a custom login banner for your users. Use the custom login banner to give your users special instructions or an important message if necessary. The end user must "accept" to continue to their Launchpad.

1. To enable this feature within your Frame Account, navigate to the **General** tab listed under the **Settings** section of your Dashboard.
2. From there, you should see a section titled **Custom Banners**. Under the this section, click on the **Enable Custom Login Banner** toggle to enable it. A new set of options will appear.
3. Set the title for your custom login banner and specify what you would want the users to agree to by entering the message in the **Message Text** field. Click **Save** to apply your changes.

Custom Login Banner Configuration

Custom Login Banner Configuration

After your user logs in, they will see a white page displaying your message. They will need to click **I Accept** to be taken to their Launchpad.

Custom Login Banner

# Leveraging the Platform Hierarchy

---

Administrators with the appropriate role can set a default custom terminal or login banner at the Customer or Organization entity level. The custom terminal and login banner configurations are available on the Admin Console under Settings > Settings at both the Customer or Organization entity levels.

Custom Login Banner at Customer Entity Level

Custom Login Banner at Customer Entity Level

Custom banners set at the Customer entity level will be copied to an Organization entity when the Organization entity is created. A custom banner set at the Organization entity level will be copied to the Frame account settings when a new Frame account is created.

Custom banner definitions are **\*\*not\*\*** dynamically inherited from higher levels to lower levels of the Frame platform hierarchy. If you wish to leverage a custom banner at a lower level of the platform hierarchy, be sure to configure the custom banner first in the parent entity before creating the child entity.

---

Revision #3

Created 1 October 2025 04:54:30

Updated 15 January 2026 15:02:57 by Dominik Conrad