

ADFS

Integrating Microsoft Active Directory Federation Services (ADFS) is straightforward. We start by creating an SAML2 Provider from within Frame. Using information from those steps, we to continue our SAML2 integration from within ADFS. We also cover passing and parsing of other claims/assertions for groups and how you can use that information to dynamically allocate Frame resources to your users.

Getting Started

Use the URL-friendly SAML2 Integration Name that you created in the previous section. We'll create and gather these details to configure proper communication between ADFS and Frame.

1. Before a SAML2 identity provider can be added, the administrator must enable SAML2 Providers at a given level by navigating to the Admin Console. From there, navigate to the **Customer** or **Organization** page (depending on where you wish to add the IdP). Select **Users** from the left-hand menu.
2. From there, navigate to the **Authentication** tab and enable the **SAML2** toggle. Click **Save**.

Customers Example for Configuring User Access

More options will appear next to the Authentication tab, click on the **SAML2 Providers** tab.

3. Click **Add SAML2 Provider**.

Add a SAML2 Provider

4. The **Add a SAML2 identity provider** dialog will appear. Enter the information as described below:

- **Application ID:** The Application ID identifies a partner across federation interactions and can be set to any DNS-compliant string such as urn:companyframe:adfs.
- **Auth provider metadata:** Typically, all Microsoft ADFS metadata URLs will be in the following format:

```
https://[your-ADFS-domain]/FederationMetadata/2007-06/FederationMetadata.xml
```

If you would like to verify your metadata URL, navigate back to the ADFS management console and open the “Service” folder. Click “Endpoints.” On the “Endpoints” page, scroll down to the “Metadata” section. Find the URL with the “Federation Metadata” type listed next to it. The ADFS metadata URL must be publicly accessible to Frame Platform on the Internet.

- **Integration Name**: Enter your unique SAML Integration name here. The name is unique across Frame Platform and should have only letters, numbers, and the dash symbol; no spaces or punctuation are allowed. It is also case-sensitive and will be embedded in URLs. We'll use the SAML integration name docs-auth-adfs for the rest of the instructions. Please do not use this name for your own integration.
- **Custom Label**: When specified, this value will be used in the login page as `Sign in with <Custom Label>`.
- **Authentication token expiration**: Set the desired expiration time for the authentication token. This can range from 5 minutes to 7 days.
- **Signed response**: Leave this toggle disabled. If you wish to use Signed SAML2 Responses, please contact Frame Support or your Account Manager for further instructions.
- **Signed assertion**: Enable this toggle.

After filling out each field carefully, click **Add**.

Configuring ADFS

Add Relying Party and Trusts to ADFS

Next you must perform some setup tasks in your Microsoft ADFS environment to integrate with your new Custom Authentication setup on Frame. You will need to ensure that your ADFS infrastructure is using a valid SSL certificate that can be verified.

1. First, navigate to your AD FS Management Console. We will start by adding a new Relying Party Trust.

Adding a Relying Party Trust

2. Let's walk through the “Add Relying Party Trust Wizard.” On the “Welcome” screen, select “Claims aware”, then click “Start.”

Add Relying Party Trust Wizard

3. Select “Import data about the relying party published online or on a local network.” Enter the SAML2 Integration Name from the Getting Started section at the beginning of this page.

For example:

Note

If ADFS has no access to the Internet or the specific ADFS deployment does not support TLS 1.2, ADFS will not be able to directly use the Frame metadata URL for its configuration. In this case, you will need to download the XML file from the Frame metadata URL and manually upload the metadata XML file when creating the relying party in ADFS

CAUTION

Administrators choosing to cache or store the Frame public key certificates in their SAML2 IdP will need to update those public key certificates when Dizzion renews them.

4. Ensure there are no errors, and then click "Next."
5. Enter a display name on the next screen and click "Next."

Add Relying Party Trust Wizard

6. Now choose which Access Control Policy is appropriate for your organization. For example, to ensure that Frame works for all users in your organization, regardless of their location on your network or the Internet, you should choose "Permit everyone." Click "Next."

Note

Frame recommends starting with "Permit Everyone" and testing authentication with your new SAML2 authentication integration. If your configuration works successfully, you can move on to a more restrictive Access Control Policy.

Add Relying Party Trust Wizard

7. Now review the details in the various tabs of the summary portion of the wizard titled "Ready to Add Trust". Click "Next", when ready to finalize your Relying Party Trust configuration.

adfs-add-trust-5.png

8. The “Finish” screen should confirm that you have added the Relying Party Trust successfully. Leave the checkbox checked for “Configure claims issuance policy for this application,” so that we can easily proceed to the next steps.

Edit Claim Issuance Policy

9. The Edit Claims window will appear. If you don't see it, it may be hidden behind other windows on your screen. Click “Add Rule...” toward the bottom of the window.

Edit Claim Issuance Policy

10. On the “Choose Rule Type” screen, select “Send LDAP Attributes as Claims,” then click “Next.”

Adding a Relying Party Trust

11. Name your “Claim rule name” and then select “Active Directory” from the drop-down menu listed under “Attribute Store.” Add three LDAP attributes to outgoing claim types as shown below. Click “Finish” once completed.

Adding a Relying Party Trust

LDAP Attribute	Outgoing Claim Type
User-Principal-Name	mail
Surname	sn
Given-Name	givenName

12. You'll see your new Rule added to the Issuance Transform Rules screen. We're going to add one more Rule, so click **Add Rule** again.

Adding a Relying Party Trust

Select Transform an Incoming Claim for this Claim rule template.

Adding a Relying Party Trust

On the Configure Claim Rule screen, enter a Claim rule name and enter the following info.

Name	Value
Incoming claim type	mail
Outgoing claim type	Name ID
Outgoing name ID format	Persistent Identifier

Adding a Relying Party Trust

Select Pass through all claim values, then click **Finish**.

You'll see both of your Rules listed. Optionally, you can choose to send group membership as part of the claim. To do this, continue to the next step, otherwise, click OK to complete your ADFS configuration and continue to the Configure Authorization Rules section.

Adding a Relying Party Trust

To send group membership as a claim, click Add Rule again and continue reading.

Configure Group Claims

13. Select Send Group Membership as a Claim for this Claim rule template

Adding a Relying Party Trust

On the *Configure Claim Rule* screen, enter a Claim rule name and enter the following info.

Name	Value
User's group	Browse to and select the desired Active Directory group
Outgoing claim type	Group
Outgoing claim value	Value of your choice to send when a user is a member of the selected group

Adding a Relying Party Trust

Adding a Relying Party Trust

Click Finish when done.

Note

SAML2 Configuration Lock

Customer Administrators have the option to lock SAML2 IdP configurations at the Customer level of the Frame tenant. When the toggle pictured below is enabled, SAML2 IdP integrations cannot be added from the Organization or Account levels of the Frame tenant.

Configuration Lock

Configuring SAML2 Permissions

The Group claim, created in the prior section, must be referenced as

`http://schemas.xmlsoap.org/claims/Group` when creating the SAML2 Permission authorization rule.

Accessing Frame with ADFS

Your ADFS integration will now appear to your users as a sign in button on your specific **Frame Sign in Page**.

Troubleshooting

I need to update the Frame public key certificates for ADFS. What do I do?

If you are running into issues with your ADFS SAML2 integration and need to update the Frame public key certificates, please reference [this knowledge base article](#) for further information (requires login). Microsoft also outlines these details in their [official documentation](#).

Revision #12

Created 1 October 2025 04:50:17

Updated 12 May 2026 07:59:20 by Dragan Mladenovic