

# What should I do if my virtual desktop is slow, lagging, or showing a blurry screen?

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Contact your local IT team and submit a support ticket. They will collect information about your local device, network connection, virtual machine, and backend infrastructure to diagnose the root cause of the performance issues. Providing details like when the issue occurs, what apps are affected, and whether you're using a browser or the Frame App can help speed up troubleshooting.

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