Do you have a separate backplane in EU?

Yes, we operate separate backplanes in both the US (https://use.difr.com) and the EU (https://deu.difr.com). Each backplane is deployed across multiple Availability Zones to ensure high availability and resilience.

IMPORTANT NOTE – Backplane Separation and Cloud Account Usage

Dizzion Platform backplanes runs in two **geographical backplanes**: **U.S.** and **EMEA (DEU).**

This separation exists for **data protection, compliance, and disaster recovery (DR)** reasons.

Customers should **never reuse or connect the same cloud environment across multiple backplanes**.
For example:

- Do **not** use the same **AWS Account** in both U.S. and DEU backplanes.
- Do **not** reuse one **Azure Subscription** for different backplanes.
- Do **not** connect the same **GCP Project** to more than one backplane.
- Do **not** reuse the same **IBM Cloud Resource Group** (or **IBM Account**, depending on setup).

Each backplane must have its **own cloud account**.
Using the same cloud account in multiple backplanes may cause **unexpected issues**, including **problems with VM deletion and synchronization**.

Recommendation:

Always create a **new cloud account per backplane** to ensure proper operation, separation, and compliance.

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