End-User related questions - Networking

- Is using a public Wi-Fi network safe when connecting to my virtual desktop?
- How much bandwidth do I need for a smooth remote desktop experience?
- -DRAFT - Do you have any guidelines about the recommended bandwidth usage?
- How can I test my internet speed?
- What happens to my work if I lose internet connection while using the desktop?

Is using a public Wi-Fi network safe when connecting to my virtual desktop?

Yes, if the session is encrypted and Multi-factor Authentication (MFA) is enforced at login. Don’t install any software, clients, agents, or plugins

How much bandwidth do I need for a smooth remote desktop experience?

It depends on what you do within your virtual desktop and applications.

(See guidelines Question for recommendaed bandwidth)

-DRAFT - Do you have any guidelines about the recommended bandwidth usage?

Yes, content from FRP whitepaper here (WIP)

BLA1

BLA2

BLA3

More info – link to guidelines

How can I test my internet speed?

https://speed.cloudflare.com/; Network Quality Score, especially Download, Upload, Latency, Packet Loss, and Jitter.

What happens to my work if I lose internet connection while using the desktop?

You’ll be disconnected but can reconnect once your network returns. How long your session stays active depends on the IT policy. To avoid losing work, use auto-save and store files on file shares or cloud storage like OneDrive, Dropbox, or Google Drive.